

TEMPLATE CHECKLIST



Is the work space ready for templating?

ACCESSIBILITY

Yes or No - Do we need 4WD to reach the jobsite?

Yes or No - Does the location appear correctly with GPS?

Note - If you have any special instructions on how to access the jobsite, please give to your Project Coordinator. (if you are unsure who your Project Coordinator is, please give us a call at 603-224-9876)

The Workspace

- The path to the space and the workspace itself must be clear of obstructions.
- **For safety during winter months**, please be sure that entryways are clear of snow and ice and are sanded/salted if necessary.
- Dirt may be tracked in during appointments and is in some instances, unavoidable.
Preventative measures are the responsibility of the customer.

CABINETS

If the cabinets are new

- Must be installed to their permanent location before our arrival

If the cabinets are existing

- Existing counters and back splash must be removed, and the plumbing disconnected prior to the template appointment

Notes - Levelness of the cabinets will be assessed during the template appointment. If they are not level, it is the responsibility of homeowner.

SINKS

Undermounts

- It is standard that we take the sink(s) back to Rumford Stone to ensure programming is accurate before fabrication
- Mounting is included and will be performed during the install appointment

Farm/Apron

- Must be pre-installed before template, but not glued or permanently fastened

Notes - All sinks supplied by the customer must be available and on site at the time of template. All plumbing related connections are the responsibility of the customer. Customer should ensure the fit of their sink within the cabinet base before purchase.

How long will the appointment take?

Vanities or Small Kitchens: 30 minutes to 1 hour

Multiple Vanities/Mid-sized Kitchen: 1 to 2 hours

Multiple work spaces/Large Kitchens: 2 to 3 hours+

What if we need to reschedule?

We have a 48 hour reschedule policy.

If rescheduled within 48 hours of the appointment, or the jobsite is not ready when we arrive, install will be delayed and a rescheduling fee will be charged.

TEMPLATE CHECKLIST



FAUCET

All faucets and soap dispensers must be available at template. Location of the required holes will be discussed and verified for approval during the appointment.

DISHWASHER

Top-Mount

- Must be available at jobsite

Side-Mount

- Does not need to be on site

STOVE

Cook Top

- Must be available at time of template.
- Separate downdraft vent (if applicable) must be available at time of template.
- Specification (spec) sheet from manufacturer is required for an accurate template. Make and model must be identified.

Range

- **Slide-in** range must be on-site for template
- **Free-standing** range is not required for template
- **All others:** spec sheet from manufacturer is required for an accurate template. Please identify the make and model.

Note - All ranges must be on site for install appointment.

We require a decision-maker to be onsite at the time of template OR a phone number where a decision-maker can be reached at the time of template.

What if changes are made at template?

Any changes from the specifications provided to us prior to template will be reviewed during the appointment. A signature is required for approval at appointment's end.

Authorized signer is required to be on site.

Will changes delay install?

Any cost effected changes will be subject to a **Change Order**. In this case, your Project Coordinator will give a deadline for approval. If approval isn't received by the deadline, installation will be rescheduled.

INSTALL CHECKLIST



Is the work space ready for install?

ACCESSIBILITY

For safety of person and product

- We need driveway access for our truck and parking as close to the building as possible. A clear, unobstructed path from the parking area to the installation site is required.

Winter

- Snow must be removed from the driveway and access points into the jobsite.
- Ice must be removed and salted/sanded as necessary.

The Workspace

- The path to the space and the workspace itself must be clear of obstructions/tripping hazards.
- We love pets; please be sure they are out of the path to the workspace and out of the way until all pieces have been secured.

ON-SITE REQUIREMENTS

The following applicable items must be on site to ensure a complete installation appointment.

Stove (all types)

Faucet/Soap dispenser(s)

Sink(s)

- Any sink taken at time of template will be returned during install
- Undermount sinks will be mounted by our install team
- Vessel and Drop-in sinks are to be mounted by others

Note - All plumbing related connections are the responsibility of the customer and should be completed no less than 24 hours after appointment.

How long will the appointment take?

- Vanities or Small kitchens: 30 minutes to 1 hour
- Multiple Vanities/ Mid-sized kitchens: 1 to 2 hours
- Multiple work spaces / Large kitchens: 2 to 3 hours +

Why wait 24 hours to plumb?

It is important that all sealant, adhesives and caulk have ample time to set before plumbing takes place. Failure to do so will compromise the integrity of the install and may risk a void of manufacturers warranty.

INSTALL CHECKLIST



FLOORS

For safety of person and product

- Our team will not remove footwear upon entry of jobsite
- Dirt may be tracked in and in some instances, is unavoidable.
- Preventative measures are the responsibility of the customer. Please make sure that any cardboard is adhered to the floors to avoid the cardboard slipping.

TOUCH-UPS

Notes - Given the nature of installing stone, touch-ups to the jobsite should be expected and are the responsibility of the customer. We take great care to avoid damage. However, please hold off on final wall finishings until after install. Scrapes, punctures or digs to walls may occur as well as scratches and scrapes to cabinetry.

OTHER CONSIDERATIONS

Construction Dust

- Stone dust in the workspace and throughout job site should be expected after install. Draping and enclosing the work area may help to reduce dust from entering other areas of jobsite.

Special Objects

- Please be sure to remove any fragile objects from the path to and in the work space that could get bumped or damaged.

PAYMENT

Confirm

- Final payment (check or credit card) is due the day prior to installation.

What if we need to reschedule?

If rescheduled post template or the job site is not ready at the time we arrive, a rescheduling fee will be charged and a new install appointment will be scheduled.

What if there is an issue?

We are dedicated to resolving product issues as soon as they are reported. If after install something is found to be concerning, please reach out to your Project Coordinator and we will promptly assist.